

REPORT 2019 October Cycle

GENERAL INFORMATION

Organization Information

Legal Name: Arc of San Antonio (The)		Federal Tax ID#: 74-1200110	
Address: 13430 West Avenue	City: San Antonio	State: TX	Zip Code: 78216
Website: http://www.arc-sa.org/		Fax: (210) 490-4300	

Head Of Organization

Name: Michael Bennett	Title: CEO & President
E-Mail Address: mbennett@arc-sa.org	Phone: (210) 490-4300

Application Contact

Name: Dona Kotzur	Title: Director of Development	E-Mail Address: dkotzur@arc-sa.org	Phone: (210) 490-4300
-----------------------------	--	--	---------------------------------

REPORT INFORMATION

Report Funding Cycle: 2019 October Cycle	Report Date: 08/31/2020 12:00 am
--	--

1: Please include in your report the dollar amount of the funds that were awarded, the date they were funded and what the funds supported.

Awarded Amount: 55,000	Date: 10/25/2019
------------------------	------------------

2: Were the objectives cited in your original proposal met? Please address each started objective and how it was met.

On October 25, 2019, The Najim Family Foundation awarded \$55,000 to The Arc of San Antonio to support the Family Support Services program with partial salaries and benefits for the program's case management team. The objectives cited in the original proposal were met. Below are the details for each:

1. Serve at least 800 families a year. We served almost 900 families, including 642 served through partnerships with 21 school districts across Bexar County and 243 families served through Resource and Referral services - connecting them to much needed information and resources for their loved ones with special needs.
2. Assist at least 90% of families met with one-on-one in developing a care coordination plan. Last year 100% of 642 families served through partnerships with the school districts developed care coordination plans.
3. At least 90% of families met with one-on-one will take steps to implement their care coordination plans. Last year 93% of families served took steps to implement their care coordination plans.
4. At least 60% of families met with one-on-one are actively placed (or confirmed) on long-term waiver waiting lists during the initial meeting. Last year 65% of families were placed or confirmed on long-term waiver waiting lists during their initial meeting with Arc staff.

3: Please explain any changes from the original proposal and the circumstances that lead to the modification of the objective.

While we were able to achieve the objectives set forth in the proposal, COVID-19 presented new challenges for The Arc, like so many other organizations. For the past few months, our FSS team has walked with families through a time of unprecedented uncertainty. During the school closure, the FSS team has stayed in touch with clients through remote outreach, making calls, and connecting by email and social media. Additionally, the team has launched a series of virtual webinars on topics like "Special Education Tips for Returning from Distance Learning" and "Choose Your Path: Transition 101"; the latter was conducted in partnership with Education Service Center, Region 20. We plan to continue these webinars throughout the next year.

4: What needs were addressed?

The Arc's Family Support Services (FSS) program provides free one-on-one guidance, helping caregivers develop and implement plans that address the immediate and long-term needs of their family members of all ages with intellectual and developmental disabilities (I/DD). Plan components include helping caregivers connect to crisis intervention resources, funding for services, educational options, residential placement, and vocational programs. Case management, advocacy, and referral services connect families to community resources and support networks. Working closely with school districts and specializing in transition services, Family Support Services staff help families access community-based services throughout all stages of life.

The process of learning about and applying for disability services is complicated and time-consuming. For caregivers who have recently received news of a child's diagnosis, this process is occurring at a transitional time that is emotionally and mentally overwhelming.

For caregivers of adults with I/DD, the need for guidance is often driven by shifting circumstances (for example, changes in financial status or the health of an aging caregiver) that create similarly difficult conditions for navigating complex social-service delivery systems. Families need expert, neutral support to inform them of options and assist them with decision-making.

5: What method of evaluation did you use to monitor and measure the project's outcome and what are the result?

In addition to tracking the number of families to whom we provide support, we measured the number of individuals/families who have developed a service coordination plan and how these families have progressed in implementing aspects of the plan during the year. Our goals for both plan creation and plan implementation are 90%.

We also tracked the percentage of families actively placed (or confirmed) on long-term waiver waiting lists during their initial meeting with Arc staff. Time is of the essence in the benefits eligibility process and providing the highest quality service means making this clear to families immediately.

6: Do you plan to continue this project, and if so, how do you plan to sustain it?

Because the need is great and the process is complicated and time consuming, we will continue to the program, as anyone can access the free support services through our Family Support Services program.

We operate an aggressive, consistently successful fundraising program involving foundation, corporate, and individual funding. Our strategic plan calls for greater diversification of funding streams, with more emphasis on individual giving and planned gifts. The need for care coordination support continues to exceed our capacity to provide it; we will keep advocating for this critical community service via additional funding requests.

7: Please provide any other comments of information relevant to this grant.

As mentioned above, we assess impact through the development and implementation of service plans and through placement/confirmation on long-term waiver waiting lists. We also assess it through the letters and e-mails we regularly receive from our families. One family recently wrote:

"Understanding the community and state resources for children with special needs is the most significant challenge that we face in raising a child with special needs. The Family Support Services Team at The Arc of San Antonio has helped us focus on the resources that are applicable to our family's particular needs, and has been a tremendous source of advocacy, insight, support, and encouragement for us over the years. Heather has helped us address our son's immediate needs while also thinking about our son's long-term goals. We are so grateful to her and The Arc for their service and support." - Germaine & Jeffrey W.

8: Please provide an updated detailed projected budget with expenses for the received grant. Also include the totals for the budgeted and actual amount. Explain any discrepancies between the budgeted and the actual expenses for the project.

Line Item Description	Total Project Funds Allocation	Najim Requested Funds	Project Funds Actual	Najim Funds Allocation
Salary/Benefits (3 case managers)	\$223,954	\$60,000	\$223,954	\$55,000
Professional Fees/Contract	\$1,755	\$0	\$1,755	\$0
Supplies	\$2,850	\$0	\$2,850	\$0
Telephone/Internet	\$1,904	\$0	\$1,904	\$0
Printing/Postage	\$910	\$0	\$910	\$0
Occupancy	\$1,896	\$0	\$1,896	\$0
Equipment	\$6,064	\$0	\$6,064	\$0
Travel	\$9,350	\$0	\$9,350	\$0
Training/Professional Licenses	\$696	\$0	\$696	\$0
Insurance	\$1,238	\$0	\$1,238	\$0
Subscriptions (web software)	\$391	\$0	\$391	\$0
TOTAL:	\$251,008	\$60,000	\$251,008	\$55,000

Signature

Dona M. Kotzur