

# REPORT 2017 October Cycle

## GENERAL INFORMATION

### Organization Information

<b>Legal Name:</b> Arc of San Antonio (The)		<b>Federal Tax ID#:</b> 74-1200110	
<b>Address:</b> 13430 West Avenue	<b>City:</b> San Antonio	<b>State:</b> TX	<b>Zip Code:</b> 78216
<b>Website:</b> <a href="http://www.arc-sa.org/">http://www.arc-sa.org/</a>		<b>Fax:</b> (210) 490-4300	

### Head Of Organization

<b>Name:</b> Michael Bennett	<b>Title:</b> CEO & President
<b>E-Mail Address:</b> mbennett@arc-sa.org	<b>Phone:</b> (210) 490-4300

### Application Contact

<b>Name:</b> Dona Kotzur	<b>Title:</b> Director of Development	<b>E-Mail Address:</b> dkotzur@arc-sa.org	<b>Phone:</b> (210) 490-4300
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## REPORT INFORMATION

<b>Report Funding Cycle:</b> 2017 October Cycle	<b>Report Date:</b> 11/23/2020 12:00 am
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**1: Please include in your report the dollar amount of the funds that were awarded, the date they were funded and what the funds supported.**

Awarded Amount: 50,000	Date:
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**2: Were the objectives cited in your original proposal met? Please address each started objective and how it was met.**

The Arc proposed to assist 850 children with intellectual and developmental disabilities (I/DD) and their families/caregivers to review present and future service needs, develop a coordinated service plan, identify appropriate providers, and secure needed services to enrich the life of the individual. We anticipated that 90% of clients would establish a service plan and 85% would implement at least one component of their service plan.

**3: Please explain any changes from the original proposal and the circumstances that lead to the modification of the objective.**

There were no changes to The Arc's proposed program objective.

**4: What needs were addressed?**

The Arc's Family Support Services program has tripled in service capacity over the last four years in direct relation to the addition to staff. In addition to tracking the number of families whom we provide support, we measure the number of individuals/families who have developed a service coordination plan and how these families have progressed in implementing aspects of the plan during the year. These service plans are developed in individual meetings with the families where a plan is agreed upon. Staff follow up with these clients throughout the year to track progress in accomplishing components of the plan and we consistently report a 90% implementation rate. Our success this past year has stemmed from the intentional relationships formed and strengthened with every San Antonio school district. The staff members at individual schools are able to provide meeting space for large blocks of time and schedule multiple families back-to-back which allows our Family Support Services staff to travel to one location and provide essential guidance and resources to multiple individuals/families in one sitting rather than making separate trips to houses (our staff still does make home visits when requested).

The Arc of San Antonio maintains ongoing collaborations with many other special needs agencies in order to maximize the effectiveness of our services to provide the best possible supports to the families that we serve. In an effort to stay at the forefront of the research and planning for the needs of those in the community with autism.

**5: What method of evaluation did you use to monitor and measure the project's outcome and what are the result?**

The Family Support Services staff assisted and counseled 834 children with I/DD and their families/caregivers, helping them to navigate the complex social service delivery systems in and around San Antonio. Support staff focused on: determining present and future service needs, developing a coordinated service plan, selecting appropriate service providers, and securing services to enrich the lives of individuals with I/DD.

98% of families in the program established service coordination plans. This goal was exceeded by 8%, nearly hitting a 100% mark. 93% of individuals/families implemented at least one component of their established plan. This goal was also exceeded by 8%.

A great indicator of success is verbal feedback from parents and school partners. One parent shared, "The Arc provides everything parents and special needs students desires when receiving information, support, and guidance... The Arc made this process so simplistic and comfortable. I felt at peace after my meeting. I was amazed at the understanding and help I received. From calling services for me to asking about my son, it was an experience I would want all parents to have."

**6: Do you plan to continue this project, and if so, how do you plan to sustain it?**

Through The Family Support Services Program's expansion over the last few years, we have determined that there is even greater need for these services within our community than we are currently providing and we plan to continue communicating the need for these services. San Antonio has a rich history of giving and The Arc has been happy to benefit from this communal generosity of spirit. The development department aggressively seeks out grant funding from consistent giving sources as well as new ones. Through The Arc's many partnerships, the community at large finds benefit in our services and we are fortunate to be supported by individuals, foundations, and corporations.

**7: Please provide any other comments of information relevant to this grant.**

During this grant period, The Family and Support Services staff increased their initial meeting time with families from 45 minutes to an hour. While this may just seem like a small increase, it was monumental in being able to serve families more intentionally and comprehensively. Moving forward, the program plans on continuing to collaborate with families at this level.

Additionally, due to the ever-changing atmosphere of the healthcare sector, program staff really understood the value of empowering families and caregivers to follow-up annually on waitlists like the Medicaid Waiver list and spent time guiding caregivers on how to do so. Unknowingly, these caretakers may not realize that if contact is not made it could jeopardize their place on the waitlist and run risk their loved one being removed.

**8: Please provide an updated detailed projected budget with expenses for the received grant. Also include the totals for the budgeted and actual amount. Explain any discrepancies between the budgeted and the actual expenses for the project.**

<b>Line Item Description</b>	<b>Total Project Funds Allocation</b>	<b>Najim Requested Funds</b>	<b>Project Funds Actual</b>	<b>Najim Funds Allocation</b>
Personnel (3 Case Manager & Benefits)	\$213,564	\$50,000	\$241,169	\$50,000
Contract Services	\$2,347	\$0	\$1,299	\$0
Supplies	\$3,350	\$0	\$2,873	\$0
Telecommunications/Internet	\$1,914	\$0	\$1,849	\$0
Equip Rental & Maintenance	\$6,275	\$0	\$5,166	\$0
Occupancy	\$2,045	\$0	\$1,549	\$0
Travel/Local Mileage	\$7,000	\$0	\$7,394	\$0
Staff Training/Licenses	\$756	\$0	\$861	\$0
Insurance	\$1,073	\$0	\$1,121	\$0
Postage/Printing	\$1,200	\$0	\$727	\$0
<b>TOTAL:</b>	<b>\$239,524</b>	<b>\$50,000</b>	<b>\$264,008</b>	<b>\$50,000</b>
<b>Signature</b>				
Andie McClendon				