

REPORT 2019 October Cycle

GENERAL INFORMATION

Organization Information

Legal Name: SA Christian Hope Resource Center (CHRC)		Federal Tax ID#: 74-2989365	
Address: PO Box 780904	City: San Antonio	State: TX	Zip Code: 78278
Website: www.sahopecenter.org		Fax: (210) 380-5492	

Head Of Organization

Name: Megan Legacy	Title: Chief Executive Officer
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Application Contact

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REPORT INFORMATION

Report Funding Cycle: 2019 October Cycle	Report Date: 10/14/2020 12:00 am
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1: Please include in your report the dollar amount of the funds that were awarded, the date they were funded and what the funds supported.

Awarded Amount: 50,000	Date: 10/14/2019
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2: Were the objectives cited in your original proposal met? Please address each started objective and how it was met.

Objectives cited in our original proposal were met. From October 2019 until September 2020, 2,985 households (2,400 were projected in the grant) including 5,420 individuals (4,600 were projected) have received services from SAHC such as food, clothing, one-on-one mentoring through case managers, workforce readiness, financial literacy, parenting courses, and more. Even in the midst of COVID19, all services have continued to be offered, some virtually while others are in-person. Over 1,700 children were served, which also surpasses the projected number of 1,300 provided in the grant. This is largely due to the increased demand for the services offered at SAHC because of COVID19. Many of the clients served during the initial phase of COVID19 were new clients who had not been served by SAHC in the past, and were referred to us for food assistance.

3: Please explain any changes from the original proposal and the circumstances that lead to the modification of the objective.

At the beginning of the COVID19 pandemic, SA Hope Center (SAHC) paused all in-person services, with the exception of emergency food, and transitioned all others virtually. While our doors were not open physically for clients to come in, we continued to provide parenting resources, one-on-one mentoring (case management), pastoral care, and job resources virtually. In early June, SAHC reopened its doors for in-person services where virtual services were not possible for clients. Shields were placed in areas where staff and clients interact, hand sanitizing stations were set up, the food pantry was restocked, the facility was sanitized, and social distancing procedures were put in place. Clients are still asked to participate in services virtually where possible, however, roughly 25% of clients lacked the adequate technology to do so. While the COVID19 pandemic created challenges in providing services, our objectives did not change. SAHC services and programs have only become more critical to those experiencing poverty and homelessness.

4: What needs were addressed?

SAHC simultaneously addresses basic needs and breaks down barriers critical to ending the cycle of poverty, using a holistic approach. SAHC provides one-on-one mentoring to families, a parenting program, job readiness program, financial literacy classes, nutritious food and education, clothing and more. SAHC also houses on-site partner organizations to provide services such as counseling, GED classes, senior technology classes, and more. We also refer clients to a wide variety of community partners to holistically address all barriers to long-term stability for individuals and families experiencing poverty and homelessness.

5: What method of evaluation did you use to monitor and measure the project's outcome and what are the result?

SAHC uses Apricot, a case management data collection system. Data collection is done by case management staff and interns every time there is client contact. Mentors perform assessments at the individual client, class, program and organization-wide level. We use a Self-Sufficiency Matrix to measure our client's baseline score relative to when they graduate from our program.

The goals listed in our proposal include: 1) 50% of our clients will achieve a higher level of sustainability, 2) 75% will achieve one or more steps associated with their goal-based plan, 3) 85% will obtain a greater level of food security and begin making healthier choices.

From October 2019 thru September 2020, 51% of clients achieved a higher level of sustainability as evidence by increases in their Self Sufficiency Matrix scores. 75% of clients achieved one or more steps associated with their goal-based plan. 82% of clients obtained a greater level of food security.

6: Do you plan to continue this project, and if so, how do you plan to sustain it?

Yes, this project will continue. SAHC fundraises year-round to ensure the sustainability of our programs. SAHC's fundraising plan is diverse and solicits funds from foundations, special events, private donors, local businesses, and churches. We also actively plan for transitions and are searching for qualified board members on an ongoing basis. SAHC values partnerships with other nonprofit organizations and churches and is constantly working to establish and maintain relationships with other services providers to enhance and broaden our programs. In addition, we welcome hundreds of volunteers in the community as well as 30 BSW and MSW social work interns from local universities every year. Due to the COVID19 pandemic, SAHC was approved for \$160,803 from the CARES Act PPP loan program. SAHC's financial team is working diligently to manage this loan and be approved for full loan-forgiveness. If approved, the PPP program will replace the lost income due to cancelled 2020 events. In addition, the organization has been pursuing emergency COVID19 grants, some of which have been awarded. While many nonprofits have been forced to close, SAHC has remained open with zero staff laid off. SAHC has actually expanded in the midst of a pandemic. Two new employees have been hired for the downtown location at First Presbyterian Church. In addition, due to a recently awarded (contract pending) THDCA ESG CARES grant, two additional MSW case managers will be hired soon, providing housing stabilization services to clients experiencing homelessness.

7: Please provide any other comments of information relevant to this grant.

SAHC requested to redirect \$10,400 in funds from food purchases to the cost of a new freezer and additional staff for the food pantry, which was approved by Melissa Bauman. Due to COVID19, SAHC received additional funds specifically for food purchases, including from FEMA, which had very tight restrictions. Additionally, to operate the food pantry during COVID19, meet the needs of the community, and provide expanded emergency food support, we increased our staff budget. In addition, our largest freezer needed to be replaced in order to continue offering healthy choices such as frozen fruit, vegetables, and meat. The redirection of funds remained under the exact same project listed in the grant, but supported expanded needs due to 2020's pandemic response efforts.

COVID-19 has especially impacted families experiencing poverty, homelessness, health disparities, and joblessness. In the first 6 weeks of the pandemic, during the greatest demand, SAHC served roughly 1,200 families weekly with emergency food, an increase of over 1,000%. In total, over 40,000 individuals were served in the first 10 weeks. During that time, 200 one-on-one case management sessions were provided weekly to individuals and families in crisis. In the first 10 weeks, we also helped nearly 200 people who lost jobs connect with new employment or enroll in a job training program. In addition, SAHC has served over 1,200 prepared meals for children who normally rely on meals at school. SAHC was able to provide \$500 in financial assistance to 300 desperate families because of the Family Independence Initiative (FII). SAHC also partnered with Communities in Schools to ensure homebound families had basic needs met.

8: Please provide an updated detailed projected budget with expenses for the received grant. Also include the totals for the budgeted and actual amount. Explain any discrepancies between the budgeted and the actual expenses for the project.

Line Item Description	Total Project Funds Allocation	Najim Requested Funds	Project Funds Actual	Najim Funds Allocation
Salaries, Benefits, Payroll Taxes	\$578,675	\$55,000	\$30,000	\$36,800
Operations	\$90,055	\$0	\$0	\$0
Food Purchases from SAFB	\$44,000	\$20,000	\$20,000	\$9,600
Various Program Supplies	\$5,000	\$0	\$0	\$0
Financial Education Supplies	\$2,500	\$0	\$0	\$0
Craft Supplies	\$2,000	\$0	\$0	\$0
Bus Passes/Gas Cards	\$4,000	\$0	\$0	\$0
Utility Assist/Misc. Needs	\$4,000	\$0	\$0	\$0
Major Building Repairs/Reserves	\$20,000	\$0	\$0	\$0
Staff Training	\$3,500	\$0	\$0	\$0
Meeting Expenses/Training	\$1,500	\$0	\$0	\$0
Mileage Reimbursement	\$500	\$0	\$0	\$0
Travel	\$1,500	\$0	\$0	\$0
Insurance	\$8,000	\$0	\$0	\$0
In Kind Expense (Interns and Food)	\$527,145	\$0	\$0	\$0

Equipment (New Freezer)	\$0	\$0	\$0	\$3,600
TOTAL:	\$1,292,375	\$75,000	\$50,000	\$50,000
Signature Megan Legacy				