REPORT 2020 October Cycle

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GENERAL INFORMATION							
Organization Information							
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Edward Castillo	Director of Development	grants@dcssa.org	(210) 334-2300				
REPORT INFORMATION							
Report Funding Cycle:		Report Date:					
2020 October Cycle		08/31/2021 12:00 am					
1: Please include in your report the dollar amount of the funds that were awarded, the date they were funded and what the funds supported.							
Awarded Amount: 50,000		Date: 11/05/2020					

2: Were the objectives cited in your original proposal met? Please address each started objective and how it was met.

Our project had the following original goals:

a. To serve 491 children with age-appropriate medical visits, well child check-ups and immunizations in 12 months (July 2020 through June 2021). This goal was a 10% increase over 2019's grant period.

The final number of children served with age-appropriate medical services during this 12 month period was 305 children.

b. To serve 85 children/youth with oral health assessments, x-ray's, cleaning, and treatment in 12 months (July 2020 through June 2021). This goal was a 2% increase over 2019's grant period.

The final number of children served with oral health services during this 12 month period was 17 children. When COVID began in March of 2020, the dental program was completely shutdown by the Governor of Texas to transfer all PPE to the hospitals. As the year proceeded, dental programs were first allowed to see emergency visits only. Then, the reopening of the dental programs state-wide moved in phases from 25%, 50%, 75% to 100% capacity. These government mandates, along with COVID related challenges and fears, severely limited our ability to meet our original goals in all areas.

c. To provide 840 medical visits for children/youth.

The final number of medical visits for children/youth during this 12 month period was 740 visits.

d. To provide 127 dental visits for children/youth.

The final number of dental visits for children/youth during this 12 month period was 63 visits.

# 3: Please explain any changes from the original proposal and the circumstances that lead to the modification of the objective.

Unfortunately, the number of children we were able to serve was reduced due to the government mandated shutdown of our clinic during the onset of the COVID-19 pandemic. Because we were limited to emergency services only, our wellness visits had to be canceled or rescheduled from March 2020 through February 2021. In other words, for 8 months of the project time, we were not allowed to schedule wellness exams. Fortunately, we were able to resume our regular services in March 2021 and met 62% of our goal in only 4 months (with only 33% of the project time remaining). We now continue to see an increase in Wellness exams being scheduled through September 2021. In addition, our ability to return to normal capacity in our dental program was challenging because we lost 3 Dental Assistants during the COVID-19 shutdown for various reasons. This meant we had to recruit, hire, and train 3 Dental Assistants before we could operate at full capacity. Over the course of this year (2021), we have seen an increase in children's medical and dental visits as more and more families are getting vaccinated. Hopefully, this means that we are recovering from the negative effects of the COVID-19 pandemic and are getting back on track to ensure that children's health is a priority once again!

#### 4: What needs were addressed?

For children's medical care, our practice is devoted to disease prevention as well as delivering acute and primary care. Wellness child checks, medical visits for illness, and administering children's

immunizations in accordance with State and school requirements are conducted on a daily basis. We are a proud member/provider for the Texas Vaccines for Children (TVFC) Program, which helps marginalized children receive the complete series of immunizations required to protect them from vaccine-preventable diseases. We provide a place for children identified as lacking age-appropriate immunizations to quickly bring their shot records into compliance, so that children do not miss school. We also provide sports physicals for youth athletes participating in school sports activities at reduced costs. For children's dental/oral health, we are very aware that many children are seeing a dentist for the first time, so helping to put their fears to rest is crucial. Their first visit consists of a comprehensive assessment, cleaning, and creation of a treatment plan for future care. We encourage families to return for check-ups to prevent cavities and improve their dental health.

This grant funding helped us sustain our vital programs for the community during the worst of COVID. Now, we are pushing to recover quickly so that we can get our children back to school happy and healthy. Our children could have easily gotten lost in the financial challenges that we have all experienced, but our partners like the Najim Foundation have helped us keep the children of our community as the primary focus.

## 5: What method of evaluation did you use to monitor and measure the project's outcome and what are the result?

Our La Mision clinic retains complete records of treatment care and physician/dental team notes. The clinic is licensed by University Medicine Associates of San Antonio, University Health Systems, Texas Dental Association and American Dental Association, and meets all standards and certifications for care and operations. Statistical analyses are performed on a monthly basis and reported to the CEO and Board of Directors. We encourage patient feedback by way of periodic surveys that gather parents' satisfaction with treatment, personnel and facilities. We tabulate the results of these surveys and share them with our leadership team and Board.

Due to the unstable nature of this pandemic and the reemergence of COVID from October 2020 through March 2021, our clinic visits and revenue remained relatively low for a second fiscal year in a row (July 2020 through June 2021). Therefore, our project's outcome wasn't as successful as originally expected. Fortunately, we kept track of the medical visits, dental visits, and immunizations not being completed in order to reschedule them for a later date when we were fully operational. We have now been following up with the family of a child if they missed a scheduled appointment. Because of this, we are now seeing an increase in children's visits, giving us hope for the future.

### 6: Do you plan to continue this project, and if so, how do you plan to sustain it?

Yes, we plan to continue this project of serving the low-income and vulnerable children of our community. Our La Mision clinic will continue to offer patient and family centered care to a growing under-served population in south/rural San Antonio and Bexar County. Our vision is to address the social determinants of health that impact much of the vulnerable community that we serve. We are working to form even stronger partnerships with our community, community leaders, and other health care providers, and will continue to survey those we serve to ensure that high-quality services are delivered.

More specifically, we plan to continue with this initiative by supporting our children and school districts in our area. With this in mind, we have developed a stronger relationship with Southside ISD and are currently working on a formal Memorandum of Understanding (MOU) to provide more medical and dental intervention and prevention services for their families. To increase this project's sustainability, we will continue to seek partnerships that align with our organization's mission to serve all people with a special focus on those that are most poor and vulnerable, and plan to continue seeking grants which will keep our much needed children's services from the risk of being eliminated due to financial constraints. Additionally, we are coming up with innovative solutions (including tele-services) to help push our programs to recover from the instability caused by COVID, and hope that this results in an increase in revenue to offset the burden placed on partners and foundations.

### 7: Please provide any other comments of information relevant to this grant.

N/A

8: Please provide an updated detailed projected budget with expenses for the received grant. Also include the totals for the budgeted and actual amount. Explain any discrepancies between the budgeted and the actual expenses for the project.

Line Item Description	Total Project Funds Allocation	Najim Requested Funds	Project Funds Actual	Najim Funds Allocation
Salaries/Benefits & Contract Services	\$1,102,200	\$25,000	\$1069589	\$16665
Medical/Dental Supplies	\$67,200	\$15,000	\$85878	\$10000
Occupancy & Operations	\$52,120	\$10,000	\$162421	\$6665
Specific Assistance (Charitable adjustment to reflect actual cost of sliding scale services. In the past, has been netted directly against Program Revenue.)		\$25,000	\$602682	\$16670
Miscellaneous	\$6,000	\$0	\$0	\$0
TOTAL:	\$1,697,520	\$75,000	\$1,920,570	\$50,000

**Signature**